## SKILLS MAP



- **JOB TASKS** can include:
- Welcome customers answer the telephone & make appointments
- Shampoo & condition hair
- Cut simple styles
- Make sure towels and hair products are well stocked
- Keep the salon clean & tidy
- Take payments
- Keep up to date with new trends, treatments & techniques
- Give a facias, makeovers by manicures, pedicure or other nail treatment like extensions
- Making refreshments for

- working in a noisy & busy place
- Be prepared to make physical contact with customers
- Standing up for a long time
- Being prepared to wear uniform including gloves
- Remain calm in stressful situations
- Working as part of a team
- Client confidentiality



**OTHER SKILLS** 

you may need to be able to develop:

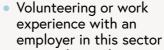


**QUALIFICATIONS** 

that may be required:



- Allergy awareness
- Customer service
- Manual handling
- First aid
- Hair and beauty



- Research trends in Hair & Beauty either through
- Social media and or magazines
- Take photos of hair or beauty styling you have designed for family or friends
- Speaking to unfamiliar people in the community
- Practising telephone skills





**HOW CAN YOU DEVELOP** 

these skills ready for work?



Key things required for working in Hair and Beauty patience, communication, attitude, remaining calm and working as part of a team

'We have to be professional and set up our stations'

Media Make Up Team, Yeovil College

'Its fitting the make-up around the brief of what they want. It's about understanding what the Director wants'

Media Make Up Team, Yeovil College

