

SKILLS MAP

INTERESTED in Emergency & Uniform Services?



JOB TASKS can include:

- Protecting & helping the public
- Reassuring injured & distressed people
- Using the phone
- Following instructions & procedures
- Writing reports
- Completing records giving evidence in court
- Using hand tools/equipment
- Communicating with customers
- Using the computer

- working in a noisy & busy place
- staying calm in stressful situations
- working in a physically & emotionally demanding situations
- long hours
- shift work
- being able to follow instructions under pressure
- wear uniform
- physical fitness

OTHER SKILLS you may need to be able to develop:



TRAINING & QUALIFICATIONS that may be required:



- Customer service
- Manual handling
- First aid
- Other specific work related training

- Volunteering or work experience within sector
- Joining St Johns Ambulance or Red Cross
- Speaking to unfamiliar people in the community
- Practising telephone skills
- Practice completing a number of tasks i.e. household chores in a set time frame
- Taking part in physical exercise

HOW CAN YOU DEVELOP these skills ready for work?



OUR EMPLOYERS said



Key things required for working in Uniformed and Emergency Services are, attitude and passion, communication and team work, presentation and pride.

'Understanding the need for confidentiality for patients is important for us.'
Caroline, Somerset NHS Trust

'There's some desk work, there's some admin work, then there's lots of operational work within our communities'
Avon & Somerset Police

The Seven Magnificent Skills

